



Homeless Services Dashboard Report January 2019



Street Outreach and Engagement

	Outreach Contacts ¹	Client Engagement ²	Street Exits ³
Dec 2018	25	8	5
January 2019	76	35	1
TOTAL	101		6

- Annual net societal cost savings for exiting **6** homeless neighbors from the streets: **\$52,416⁴**

City Net staff initiated the following homeless street outreach and engagement events/client follow-ups on the following dates:

- | | |
|-----------|-----------|
| • 1/2/19 | • 1/16/19 |
| • 1/7/19 | • 1/18/19 |
| • 1/9/19 | • 1/21/19 |
| • 1/11/19 | • 1/25/19 |
| • 1/14/19 | • 1/28/19 |

Community Engagement

City Net participated in the following community engagement events to begin the initial phases of the project:

- 1/10/19: Prado Dam Flood Control Basin outreach meeting
- 1/23/19: Corona City Council homelessness working group meeting
- 1/26/19: Sierra Del Oro community meeting
- 1/29/19: Riverside County Point in Time Count in Corona. City Net staff volunteered in the biannual county homeless count in the city of Corona.

¹ **Outreach Contacts** reflect the number of interactions for the specific purpose of reaching out to unsheltered homeless neighbors in a process of building trust and offering support toward the long-term goal of connecting them with emergency shelter, housing, or critical services; and providing urgent, non-facility-based care. These activities are intended to help homeless neighbors to obtain appropriate supportive services, including assistance in obtaining permanent housing, medical health treatment, mental health treatment, counseling, supervision, and other services essential for achieving independent living; housing stability case management; and other Federal, State, local, or private assistance available to assist the program participant in obtaining housing stability.. This number can be duplicated in any given reporting period.

² **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal case management relationship with City Net. Case managers work with clients to achieve progress on a mutually-agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average, and are considered inactive after 90 days of no contact.

³ **HUD Street Exits** are defined by HUD and enumerated in the HUD systems performance report, and City Net uses these designations for all street exits achieved through the efforts of two or more agencies working together within the context of the homeless collaborative in the city. HUD designates some of these street exits as “temporary” and some as “permanent”, and City Net exercises discretion to count as exited those homeless neighbors who have a reasonable plan in place to move from temporary shelter to permanent housing.

⁴ The average gross monthly cost for each homeless neighbor is \$1,446 per month, according to a landmark 2009 financial study of 9,186 homeless individuals in Los Angeles County (“Where We Sleep: Costs When Homeless and Housed in Los Angeles” Economic Roundtable, 2009, <http://www.economicrt.org/pub/>). The study derived this amount by examining the monthly cost burden shared by 16 public and private agencies and programs: Department of Public Health, Department of Mental Health, Probation Department, Homeless Services Authority services, Department of Health Services (DHS) hospital-inpatient, DHS outpatient clinic, DHS emergency room, Department of Public Social Services (DPSS) General Relief, DPSS Food Stamps, DPSS General Relief Housing Vouchers, Sheriff mental health jail facility, Sheriff general jail facility, Sheriff medical jail facility, private hospitals-emergency room, private hospitals- inpatient, and paramedics. There is still a cost burden when homeless neighbors are housed, because they continue to draw on these agencies, but the study found the costs were reduced by 50%, saving \$728 per month per person when a homeless neighbor is housed.



In addition, City Net has scheduled these upcoming community engagement meetings:

- 2/11/19: Homelessness training for Corona city library staff
- 3/2/19: Corona Church Conference presentation on homelessness
- 3/5/19 Corona Cops and Clergy event

Street Outreach/ Case Management Successes (most recent at top)

1/31/19: City Net case managers initially met this male client living homeless in Orange County in Cypress on 6/29/18. At the time the client was living on the street outside a laundromat and was accompanied by his brother, who was ill with cancer. On 1/28/19 City Net encountered the client in Corona during outreach. Client stated that his brother has since passed away and he came to Corona to reunite with family. Unfortunately, the arrangement was only temporary, and he returned to the streets, this time in Corona. Client informed City Net he was eager to get back to Orange County where he could be closer to his weekend part-time job. We verified his ties to Orange county and arranged a referral and transport to the Bridges at Kraemer Place emergency homeless shelter in Anaheim.

1/25/19: Homeless woman who has been chronically homeless for several years and struggles with mental disabilities as well as substance abuse disorder. Client spends the majority of her time at City Park in Corona. On 1/25/2019 we engaged client during an outreach and spoke about helping to get her to a detox facility. She appeared optimistic and motivated and we proceeded to take the steps necessary to get her into a county bed, beginning with getting her a medical clearance note from her doctor. We took client to a local community clinic where she was given medical clearance by her primary physician as well as prescriptions for her psych medications. We had client call the CARES line where she was told that a detox bed may be available within the next week. City Net was able to transport Mary to a nearby motel where we arranged payment for bridge housing so she can stay sheltered until a detox bed becomes available for her.