



### Street Outreach and Engagement

|              | Outreach Contacts <sup>1</sup> | Client Engagement <sup>2</sup> | Street Exits <sup>3</sup> |
|--------------|--------------------------------|--------------------------------|---------------------------|
| Dec 2018     | 25                             | 8                              | 5                         |
| <b>TOTAL</b> | <b>25</b>                      |                                | <b>5</b>                  |

- Annual net societal cost savings for exiting 5 homeless neighbors from the streets: **\$43,680<sup>4</sup>**

<sup>1</sup> **Outreach Contacts** reflect the number of interactions for the specific purpose of reaching out to unsheltered homeless neighbors in a process of building trust and offering support toward the long-term goal of connecting them with emergency shelter, housing, or critical services; and providing urgent, non-facility-based care. These activities are intended to help homeless neighbors to obtain appropriate supportive services, including assistance in obtaining permanent housing, medical health treatment, mental health treatment, counseling, supervision, and other services essential for achieving independent living; housing stability case management; and other Federal, State, local, or private assistance available to assist the program participant in obtaining housing stability.. This number can be duplicated in any given reporting period.

<sup>2</sup> **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal case management relationship with City Net. Case managers work with clients to achieve progress on a mutually-agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average, and are considered inactive after 90 days of no contact.

<sup>3</sup> **HUD Street Exits** are defined by HUD and enumerated in the HUD systems performance report, and City Net uses these designations for all street exits achieved through the efforts of two or more agencies working together within the context of the homeless collaborative in the city. HUD designates some of these street exits as “temporary” and some as “permanent”, and City Net exercises discretion to count as exited those homeless neighbors who have a reasonable plan in place to move from temporary shelter to permanent housing.

<sup>4</sup> The average gross monthly cost for each homeless neighbor is \$1,446 per month, according to a landmark 2009 financial study of 9,186 homeless individuals in Los Angeles County (“Where We Sleep: Costs When Homeless and Housed in Los Angeles” Economic Roundtable, 2009, <http://www.economicrt.org/pub/>). The study derived this amount by examining the monthly cost burden shared by 16 public and private agencies and programs: Department of Public Health, Department of Mental Health, Probation Department, Homeless Services Authority services, Department of Health Services (DHS) hospital-inpatient, DHS outpatient clinic, DHS emergency room, Department of Public Social Services (DPSS) General Relief, DPSS Food Stamps, DPSS General Relief Housing Vouchers, Sheriff mental health jail facility, Sheriff general jail facility, Sheriff medical jail facility, private hospitals-emergency room, private hospitals- inpatient, and paramedics. There is still a cost burden when homeless neighbors are housed, because they continue to draw on these agencies, but the study found the costs were reduced by 50%, saving \$728 per month per person when a homeless neighbor is housed.



**Corona Outreach/Inreach Schedule** (subject to change)

| Type                   | Case Manager1  | Case Manager2 | Engagement Specialist | Day | Time          | Location                         |
|------------------------|----------------|---------------|-----------------------|-----|---------------|----------------------------------|
| Outreach               | Jennifer Munoz | Bruce Truong  | Gabriel Silva         | M   | 7:30 to 14:30 | Outreach at Centennial Park      |
| Outreach               | Jennifer Munoz | Bruce Truong  |                       | W   | 7:00 to 11:00 | Citywide Outreach with Corona PD |
| Follow-up Appointments | Jennifer Munoz | Bruce Truong  |                       | F   | 7:00 to 13:00 | Stanton Community Service Center |

**Community Engagement**

City Net participated in the following community engagement events to begin the initial phases of the project:

- 12/4/18: Corona Cops and Clergy event
- 12/11/18: Corona City Staff/City Net Orientation

In addition, City Net has scheduled these upcoming community engagement meetings:

- 1/10/19: Prado Dam Flood Control Basin outreach meeting
- 1/23/19 (tentative): Corona City Council homelessness working group meeting
- 1/26/19: Sierra Del Oro community meeting
- 1/29/19: Riverside County Point in Time Count in Corona. Four City Net staff will volunteer in the biannual county homeless count in the city of Corona.
- February 2019 (date and time TBD): Homelessness training for Corona city library staff
- 3/5/19 Corona Cops and Clergy event
- May 2019 (date and time TBD): Corona Church Conference presentation on homelessness